

TV Converter Box Coupon Program Consumer Checklist



All full-power TV stations will stop analog broadcasting by June 12, 2009. If all of the TVs in your home are connected to cable or satellite OR your TVs have a digital tuner, you're ready. But, if you plan to keep your analog TV that uses "rabbit ears" or a rooftop antenna – you will need a converter box. The Federal government is offering all U.S. households up to two \$40 coupons to help pay for the cost of a converter box. Coupons will be mailed on a first-come, first-served basis, while supplies last.

To keep your analog TV working, use this checklist to help with your transition.



Purchase a converter box with or without a government coupon.

Requests from eligible households will be filled on a first-come, first-served basis. Supplies are limited. If funds are not available, consumers may be placed on a waiting list. To order coupons go to www.DTV2009.gov or call 1-888-DTV-2009.



Use your coupon before it expires.

Coupons expire 90 days after they are mailed. Expiration dates are printed on each coupon.



Know all of your options for redeeming your coupon.

A list of local retailers will come with your coupon. Telephone and online retailers are also available. A full list of retailers can be found at www.DTV2009.gov.



Check in on your friends and family.

Now that you're prepared, you can assist your friends and family. Help them apply for a coupon, find a converter box and follow the instructions for easy installation.

Other Sources of Help

Below is a list of resources that may help answer other questions about the transition.

General Transition Information: dtv.gov or **1-888-CALL-FCC**

Antenna Questions: antennaweb.org

Installing a Converter Box: digitaltips.org (click on DTV/Video) or contact your local retailer

Poor Reception: **Contact your local TV stations**

Low-Power TV Questions: LPTVanswers.com

Consumer Purchase Protection Tips: ftc.gov/bcp/edu/pubs/consumer/alerts/alto34.shtm

Returns and Exchanges: **Contact the retailer from which you purchased the converter box**



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